

Sponsor Quick Reference Guide



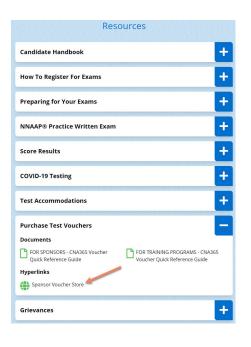
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How to Create a CNA365® Sponsor Account



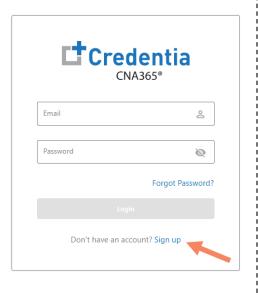
Click the "Sponsor Voucher Store" link in the Resources section on your state website page at www.credentia.com





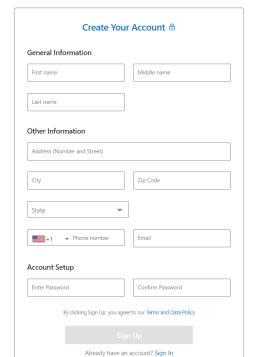
Select the "Sign Up" link on the CNA365® login page

TIP: bookmark the CNA365® login page



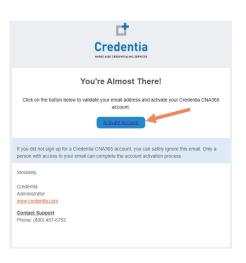


Fill out the new account form and select "Sign Up" button





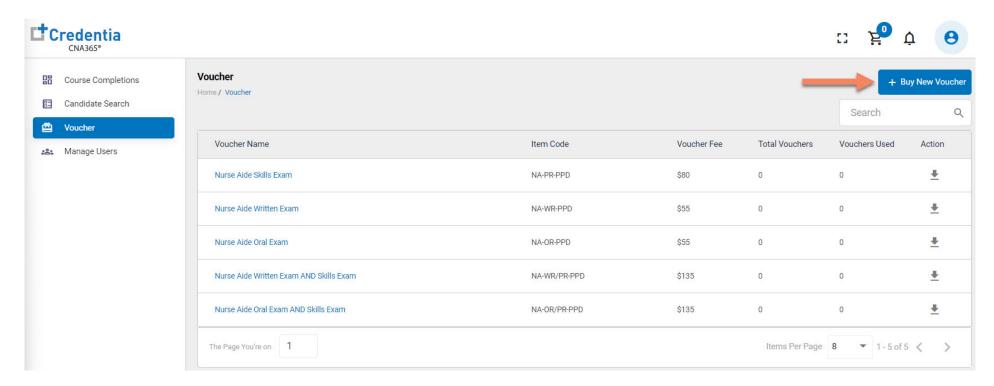
Check your email for your account confirmation and click the "Activate Account" button



Step 1 – Select Buy New Voucher



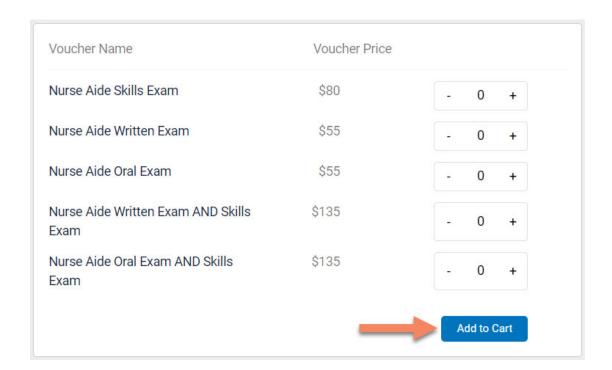
Select "Voucher" on the navigation menu and the select the "Buy New Voucher" button



Step 2 – Specify Voucher Quantities

STEP 2

Specify the quantity desired for each voucher type and select the "Add to Cart" button

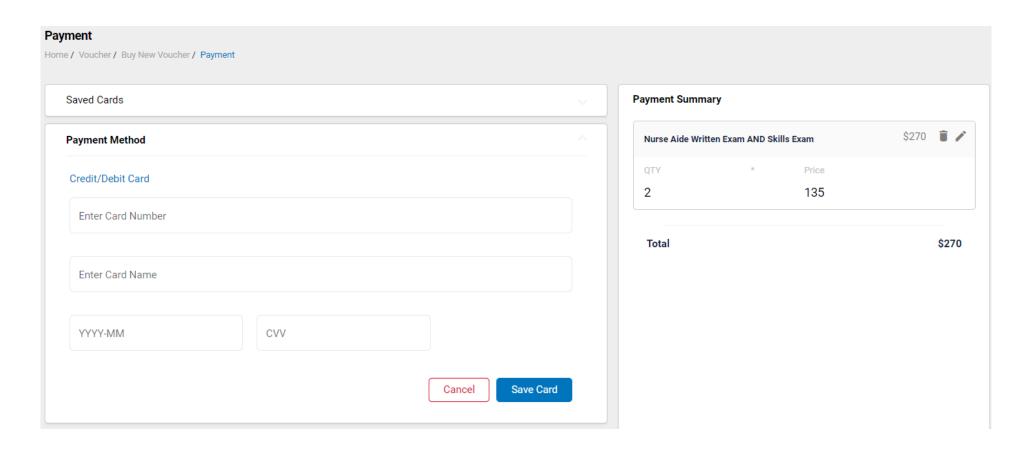


Step 3 – Enter Payment Information in Shopping Cart

STEP 3

Select payment method:

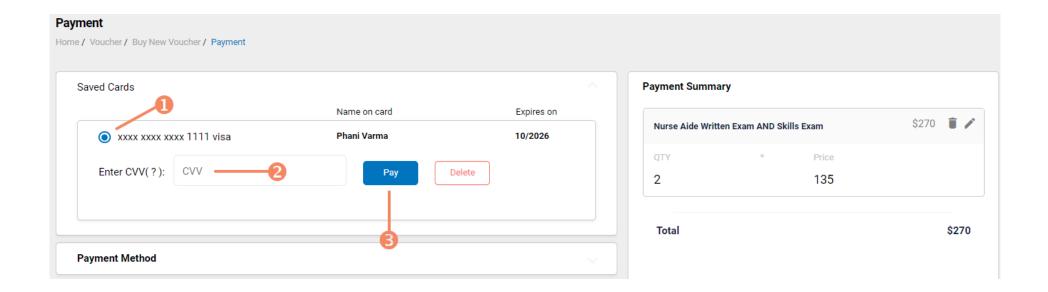
Add credit/debit card information and save card to your account by selecting "Save Card" button



Step 4 – Make Payment

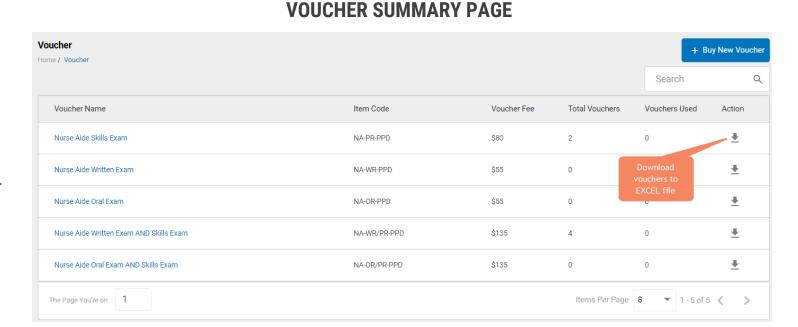


If paying by credit/debit card, select the card you entered from your "Saved Cards" button, enter the CVV code, and select the "Pay" button



Voucher Summary Page

- The voucher summary page displays the number of vouchers purchased and the number of vouchers used by type
- Select the download icon for the desired voucher type to download an EXCEL file of purchased vouchers
- For each voucher, download file includes voucher number, expiration date, and status (available, used, or expired)
- Instruct your candidates to use the voucher code you provide to them when scheduling an exam (applied at shopping cart checkout)



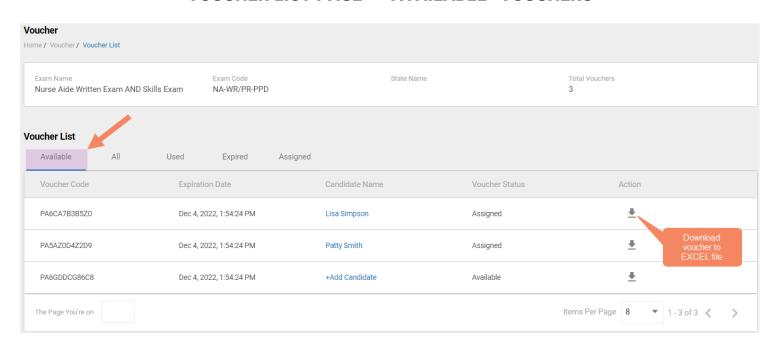
EXCEL VOUCHER DOWNLOAD FILE

	А	В	С
1	VoucherCode ▼	Expiration Date	VoucherStatus ▼
2	PA8DDA8VBEMF	12/09/2022	Available
3	PANN37EF97D4	12/09/2022	Available
4	PAF4CD1FE8Q6	12/09/2022	Available

Voucher List Page – "Available" Vouchers

VOUCHER LIST PAGE - "AVAILABLE" VOUCHERS

- Click on a voucher type on the voucher summary page to access the voucher detail page
- For the "Available" voucher list, the following is displayed for each voucher:
 - Voucher code
 - Expiration date
 - Candidate name (if assigned)
- Select the download icon for the desired voucher to download an EXCEL file
- Instruct candidates to use the voucher code you provide to them when scheduling an exam (applied at shopping cart checkout)



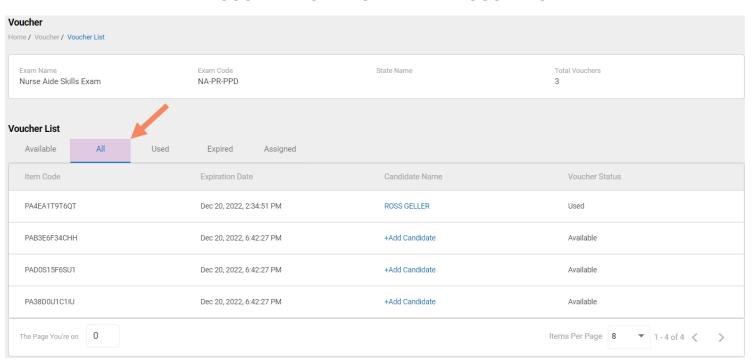
EXCEL VOUCHER DOWNLOAD FILE



Voucher List Page – "All" Vouchers

VOUCHER LIST PAGE - "ALL" VOUCHERS

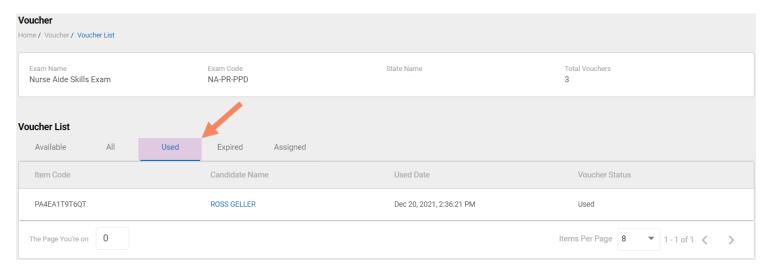
- Click on a voucher type on the voucher summary page to access the voucher detail page
- For the "All" voucher list, the following is displayed for each voucher:
 - Voucher code
 - Expiration date
 - Candidate name (if assigned or used)
 - Status (available, assigned, used, or expired)



Voucher List Page – "Used" Vouchers

VOUCHER LIST PAGE - "USED" VOUCHERS

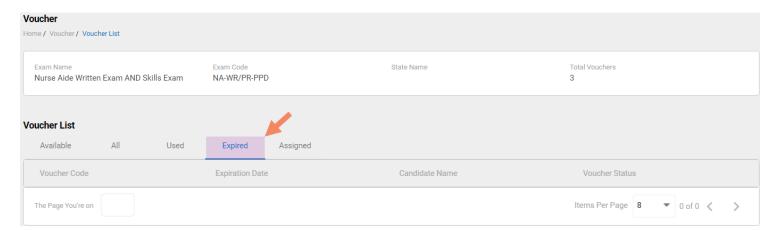
- Click on a voucher type on the voucher summary page to access the voucher detail page
- For the "Used" voucher list, the following is displayed for each voucher:
 - Voucher code
 - Expiration date
 - Candidate name
 - Date Used



Voucher List Page – "Expired" Vouchers

VOUCHER LIST PAGE - "EXPIRED" VOUCHERS

- Click on a voucher type on the voucher summary page to access the voucher detail page
- For the "Expired" voucher list, the following is displayed for each voucher:
 - Voucher code
 - Expiration date
 - Candidate name (if assigned)



Voucher List Page – "Assigned" Vouchers

VOUCHER LIST PAGE - "ASSIGNED" VOUCHERS

- Click on a voucher type on the voucher summary page to access the voucher detail page
- For the "Assigned" voucher list, the following is displayed for each voucher:
 - Voucher code
 - Expiration date
 - · Candidate name

