

Training Program  
Quick Reference  
Guide



## Training Program Voucher Management Guide



# How to Purchase Test Vouchers

## Step 1 – Select Buy New Voucher

### STEP 1

Select “Voucher” on the navigation menu and the select the “Buy New Voucher” button



- Course Completions
- Candidate Search
- Voucher**
- Manage Users
- Report

#### Voucher

Home / Voucher

 [+ Buy New Voucher](#)

Search

Voucher Name	Item Code	Voucher Fee	Total Vouchers	Vouchers Used	Action
<a href="#">Nurse Aide Skills Exam</a>	NA-PR-PPD	\$110	1	0	<a href="#">↓</a>
<a href="#">Nurse Aide Written Exam</a>	NA-WR-PPD	\$55	0	0	<a href="#">↓</a>
<a href="#">Nurse Aide Oral Exam (English or Spanish)</a>	NA-OR-PPD	\$55	0	0	<a href="#">↓</a>
<a href="#">Nurse Aide Written Exam AND Skills Exam</a>	NA-WR/PR-PPD	\$165	0	0	<a href="#">↓</a>
<a href="#">Nurse Aide Oral Exam AND Skills Exam</a>	NA-OR/PR-PPD	\$165	0	0	<a href="#">↓</a>
<a href="#">Home Health Aide Written Exam</a>	HHA-WR-PPD	\$55	0	0	<a href="#">↓</a>
<a href="#">Home Health Aide Skills Exam</a>	HHA-PR-PPD	\$110	0	0	<a href="#">↓</a>
<a href="#">Home Health Aide Written Exam AND Skills Exam</a>	HHA-WR/PR-PPD	\$165	3	0	<a href="#">↓</a>

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# How to Purchase Test Vouchers

## Step 2 – Specify Voucher Quantities

### STEP 2

Specify the quantity desired for each voucher type and select the “Add to Cart” button

Voucher Name	Voucher Price	
Nurse Aide Skills Exam	\$110	- 1 +
Nurse Aide Written Exam	\$55	- 0 +
Nurse Aide Oral Exam (English or Spanish)	\$55	- 0 +
Nurse Aide Written Exam AND Skills Exam	\$165	- 2 +
Nurse Aide Oral Exam AND Skills Exam	\$165	- 0 +
Home Health Aide Written Exam	\$55	- 0 +
Home Health Aide Skills Exam	\$110	- 0 +
Home Health Aide Written Exam AND Skills Exam	\$165	- 0 +

 [Add to Cart](#)

# How to Purchase Test Vouchers

## Step 3 – Enter Payment Information in Shopping Cart

### STEP 3

#### Select payment method:

1. Add credit/debit card information and save card to your account by selecting “Save Card” button
2. Or select ACH payment option and enter your banking account information

#### Payment

[Home](#) / [Voucher](#) / [Buy New Voucher](#) / [Payment](#)

Saved Cards ▼

**Payment Method** ▲

Credit/Debit Card

Enter Card Number

Enter Card Name

YYYY-MM  CVV

ACH ▼

#### Payment Summary

Nurse Aide Skills Exam			\$110		
QTY	*	Price			
1		110			
Nurse Aide Written Exam AND Skills Exam			\$330		
QTY	*	Price			
2		165			
<b>Total</b>			<b>\$440</b>		

# How to Purchase Test Vouchers

## Step 4 – Make Payment

### STEP 4

If paying by credit/debit card, select the card you entered from your “Saved Cards” button, enter the CVV code, and select the “Pay” button

#### Payment

[Home](#) / [Voucher](#) / [Buy New Voucher](#) / [Payment](#)

**Saved Cards**

	Name on card	Expires on
<input checked="" type="radio"/> xxxx xxxx xxxx 1111 visa	Phani Varma	10/2026
<input type="radio"/> xxxx xxxx xxxx 1111 visa	tesy yetrd	06/2022

Enter CVV( ?):

**Payment Method**

ACH

#### Payment Summary

Nurse Aide Skills Exam		\$110		
QTY	*	Price		
1		110		
Nurse Aide Written Exam AND Skills Exam		\$330		
QTY	*	Price		
2		165		
<b>Total</b>		<b>\$440</b>		

# How to Manage Test Vouchers

## Assigning Vouchers to Candidates in CNA365®

### VOUCHER LIST PAGE – “AVAILABLE” VOUCHERS

➤ Click on a voucher type on the voucher summary page to access the voucher detail page

1 Select the “Available” voucher list

2 Click the “Add Candidate” link for the voucher you would like to assign

3 Start typing the candidate name in the search box

4 Click on the desired candidate name from your search results

5 Click the “Assign” link next to the candidate name

**Voucher**  
Home / Voucher / Voucher List

Exam Name	Exam Code	State Name	Total Vouchers
Nurse Aide Written Exam AND Skills Exam	NA-WR/PR-PPD		3

**Voucher List**

Available All Used Expired Assigned

Voucher Code	Expiration Date	Candidate Name	Voucher Status	Action
PA6CA7B3B5Z0	Dec 4, 2022, 1:54:24 PM	Lisa Simpson	Assigned	↓
PA5AZ0D4Z2D9	Dec 4, 2022, 1:54:24 PM	Patty Smith	Assigned	↓
PA6GDDCG86C8	Dec 4, 2022, 1:54:24 PM	+Add Candidate	Available	↓

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### VOUCHER ASSIGNMENT

Search

Candidate Name	Course Completion Date
Ross Gellar	Nov 26, 2021, 12:30:00 PM
Monica Gellar	Nov 26, 2021, 4:55:00 PM
Pheoby Buffy	Nov 26, 2021, 4:58:00 PM

➔

Candidate Name	Action
Ross Gellar	Assign

# How to Manage Test Vouchers









## Distributing Vouchers to Candidates OUTSIDE of CNA365®

### VOUCHER SUMMARY PAGE

- The voucher summary page displays the number of vouchers purchased and the number of vouchers used by type
- Select the download icon for the desired voucher type to download an EXCEL file of purchased vouchers
- For each voucher, download file includes voucher number, expiration date, and status (available, used, or expired)

**Voucher** + Buy New Voucher

Home / Voucher Search

Voucher Name	Item Code	Voucher Fee	Total Vouchers	Vouchers Used	Action
Nurse Aide Skills Exam	NA-PR-PPD	\$110	1	0	
Nurse Aide Written Exam	NA-WR-PPD	\$55	0	0	 <span style="background-color: orange; padding: 2px;">Download vouchers to EXCEL file</span>
Nurse Aide Oral Exam (English or Spanish)	NA-OR-PPD	\$55	0	0	
Nurse Aide Written Exam AND Skills Exam	NA-WR/PR-PPD	\$165	0	0	
Nurse Aide Oral Exam AND Skills Exam	NA-OR/PR-PPD	\$165	0	0	
Home Health Aide Written Exam	HHA-WR-PPD	\$55	0	0	
Home Health Aide Skills Exam	HHA-PR-PPD	\$110	0	0	
Home Health Aide Written Exam AND Skills Exam	HHA-WR/PR-PPD	\$165	3	0	

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### EXCEL VOUCHER DOWNLOAD FILE

	A	B	C
1	VoucherCode	Expiration Date	VoucherStatus
2	PA8DDA8VBEMF	12/09/2022	Available
3	PANN37EF97D4	12/09/2022	Available
4	PAF4CD1FE8Q6	12/09/2022	Available

- Instruct your candidates to use the voucher code you provide to them when scheduling an exam (applied at shopping cart checkout)

# How to Manage Test Vouchers

## Voucher List Page – “Available” Vouchers

### VOUCHER LIST PAGE – “AVAILABLE” VOUCHERS

- Click on a voucher type on the voucher summary page to access the voucher detail page
- For the “Available” voucher list, the following is displayed for each voucher:
  - Voucher code
  - Expiration date
  - Candidate name (if assigned)
- Select the download icon for the desired voucher to download an EXCEL file
- Instruct candidates to use the voucher code you provide to them when scheduling an exam (applied at shopping cart checkout)

**Voucher**  
Home / Voucher / Voucher List

Exam Name	Exam Code	State Name	Total Vouchers
Nurse Aide Written Exam AND Skills Exam	NA-WR/PR-PPD		3

**Voucher List**

Available All Used Expired Assigned

Voucher Code	Expiration Date	Candidate Name	Voucher Status	Action
PA6CA7B3B5Z0	Dec 4, 2022, 1:54:24 PM	Lisa Simpson	Assigned	Download icon
PA5AZ0D4Z2D9	Dec 4, 2022, 1:54:24 PM	Patty Smith	Assigned	Download icon
PA6GDCCG86C8	Dec 4, 2022, 1:54:24 PM	+Add Candidate	Available	Download icon

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**Download voucher to EXCEL file**

### EXCEL VOUCHER DOWNLOAD FILE

	A	B
1	VoucherCode	Expiration Date
2	PA8DDA8VBEMF	12/09/2022



# How to Manage Test Vouchers

## Voucher List Page – “All” Vouchers

- Click on a voucher type on the voucher summary page to access the voucher detail page
- For the “All” voucher list, the following is displayed for each voucher:
  - Voucher code
  - Expiration date
  - Candidate name (if assigned or used)
  - Status (available, assigned, used, or expired)

### VOUCHER LIST PAGE – “ALL” VOUCHERS

**Voucher**  
Home / Voucher / Voucher List

Exam Name Nurse Aide Skills Exam	Exam Code NA-PR-PPD	State Name	Total Vouchers 3
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**Voucher List**

Available **All** Used Expired Assigned

Item Code	Expiration Date	Candidate Name	Voucher Status
PA4EA1T9T6QT	Dec 20, 2022, 2:34:51 PM	ROSS GELLER	Used
PAB3E6F34CHH	Dec 20, 2022, 6:42:27 PM	+Add Candidate	Available
PAD0S15F6SU1	Dec 20, 2022, 6:42:27 PM	+Add Candidate	Available
PA38D0U1C1IU	Dec 20, 2022, 6:42:27 PM	+Add Candidate	Available

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# How to Manage Test Vouchers

## Voucher List Page – “Used” Vouchers

- Click on a voucher type on the voucher summary page to access the voucher detail page
- For the “Used” voucher list, the following is displayed for each voucher:
  - Voucher code
  - Expiration date
  - Candidate name
  - Date Used

### VOUCHER LIST PAGE – “USED” VOUCHERS

**Voucher**  
Home / Voucher / Voucher List

Exam Name Nurse Aide Skills Exam	Exam Code NA-PR-PPD	State Name	Total Vouchers 3
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**Voucher List**

Available All **Used** Expired Assigned

Item Code	Candidate Name	Used Date	Voucher Status
PA4EA1T9T6QT	ROSS GELLER	Dec 20, 2021, 2:36:21 PM	Used

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# How to Manage Test Vouchers

## Voucher List Page – “Expired” Vouchers

### VOUCHER LIST PAGE – “EXPIRED” VOUCHERS

- Click on a voucher type on the voucher summary page to access the voucher detail page
- For the “Expired” voucher list, the following is displayed for each voucher:
  - Voucher code
  - Expiration date
  - Candidate name (if assigned)

**Voucher**  
Home / Voucher / Voucher List

Exam Name	Exam Code	State Name	Total Vouchers
Nurse Aide Written Exam AND Skills Exam	NA-WR/PR-PPD		3

**Voucher List**

Available   All   Used   **Expired**   Assigned

Voucher Code	Expiration Date	Candidate Name	Voucher Status
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# How to Manage Test Vouchers

## Voucher List Page – “Assigned” Vouchers

- Click on a voucher type on the voucher summary page to access the voucher detail page
- For the “Assigned” voucher list, the following is displayed for each voucher:
  - Voucher code
  - Expiration date
  - Candidate name

### VOUCHER LIST PAGE – “ASSIGNED” VOUCHERS

**Voucher**  
Home / Voucher / Voucher List

Exam Name	Exam Code	State Name	Total Vouchers
Nurse Aide Written Exam AND Skills Exam	NA-WR/PR-PPD		3

**Voucher List**

Available All Used Expired **Assigned**

Voucher Code	Expiration Date	Candidate Name	Voucher Status
PA6CA7B3B5Z0	Dec 4, 2022, 1:54:24 PM	<a href="#">Lisa Simpson</a>	Assigned
PA5AZ0D4Z2D9	Dec 4, 2022, 1:54:24 PM	<a href="#">Patty Smith</a>	Assigned

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