

CNA365®

How to Request Online Help



Index:

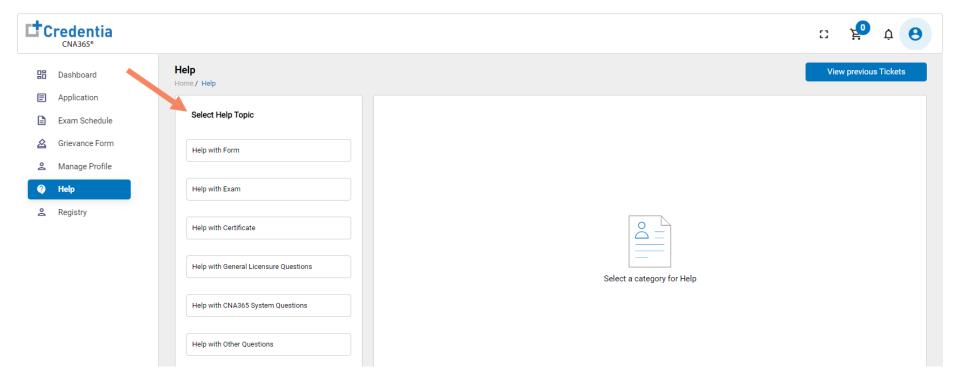
How to Request Online Help

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Support Ticket

STEP 1

Select your help topic from the list

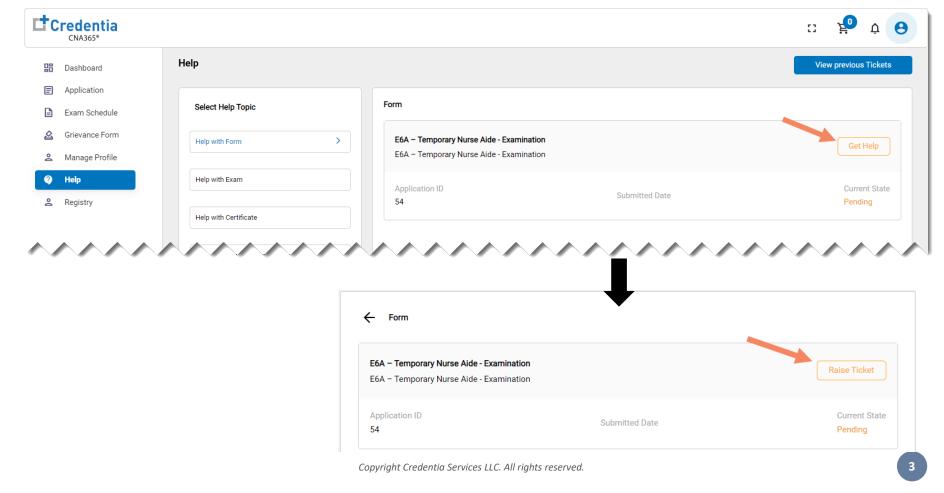


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Support Ticket

STEP 2

Identify the items for which you need help and select the "Get Help" button followed by the "Raise Ticket" button

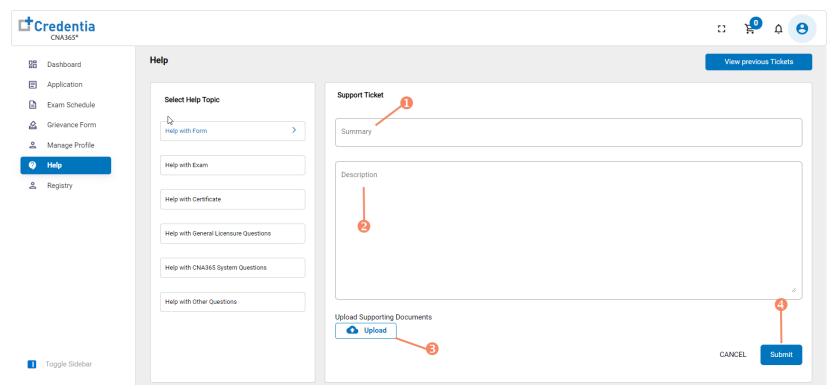


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Support Ticket

STEP 3

- 1. Enter a summary for your inquiry (required)
- 2. Enter a detailed description for your inquiry (required)
- 3. Upload supporting document (optional)
- 4. Select the "Submit" button



You will receive an email response from Credentia support after your ticket is reviewed