



Credentia

North Carolina Nurse Aide FAQ

SCHEDULING

1. Do I still schedule through the same system as I did before testing became computer-based?

Yes, registration and scheduling for the exams still occur in [Pearson Credential Manager](#).

2. Do I need to schedule both my Written/Oral and Skills exams on the same day?

No. There is no requirement to take the exams on the same day.

3. Do I need to take the Written/Oral exam prior to taking the Skills exam?

No. There is no requirement on which exam is taken first.

4. How many days prior to my exam do I need to schedule?

You must register for the Skills exam at minimum 12 days prior to the exam date. You must register for the Written/Oral exam at minimum 24 hours prior to the exam date.

5. How many days prior to my exam can I cancel or reschedule my appointment?

You must cancel or reschedule your Skills exam 9 days prior to the exam date. You must cancel or reschedule your Written/Oral exam 2 days prior to the exam date.

6. Do I still take both the Written/Oral and Skills exam at the same testing facility?

Typically, you will test at separate locations. The Written/Oral exams are now delivered in computer-based testing centers. The Skills exams continue to be delivered in regional or in-facility test centers.

BECOMING A COMPUTER-BASED TESTING CENTER

1. How can my facility deliver the Written/Oral exam?

Further details and an online application can be found at <https://home.pearsonvue.com/For-test-centers.aspx>.

Please note that the process to begin delivering exams may take a few weeks.

2. We are already a computer-based test center for Pearson VUE. Can we add the Written/Oral exam at our location for delivery?

Yes, please create a Service Direct ticket requesting to add the exam to your location.

3. Can our site only deliver the nurse aide exams for Pearson VUE?

No. There is a requirement to offer all Pearson Vue examination products.

4. We are a GED testing site. Can we add the Written/Oral exam at our location?

Yes, please create a Service Direct ticket requesting to add the exam to your location.

5. How do we become a site for the Skills exam?

Please complete the application at <https://home.pearsonvue.com/For-test-centers/Test-center-types/Nurse-Aides.aspx>.

GENERAL

1. Does the recent news about Pearson VUE and Credentia impact any current processes for registration, scheduling, or exam delivery?

No. All processes and systems will remain the same at this time.

2. There are limited options for computer-based testing in my region. Is Pearson VUE aware of the situation?

Yes. Pearson VUE is actively accepting applications from facilities to administer the computer-based exam.

3. Do previously purchased vouchers still work for exam payment?

Yes. If you experience any issues with your vouchers, please email pearsonvuevoucherstore@pearson.com with your voucher details for assistance.